

OLIVELA



Olivela Drop Ship Program Vendor Overview

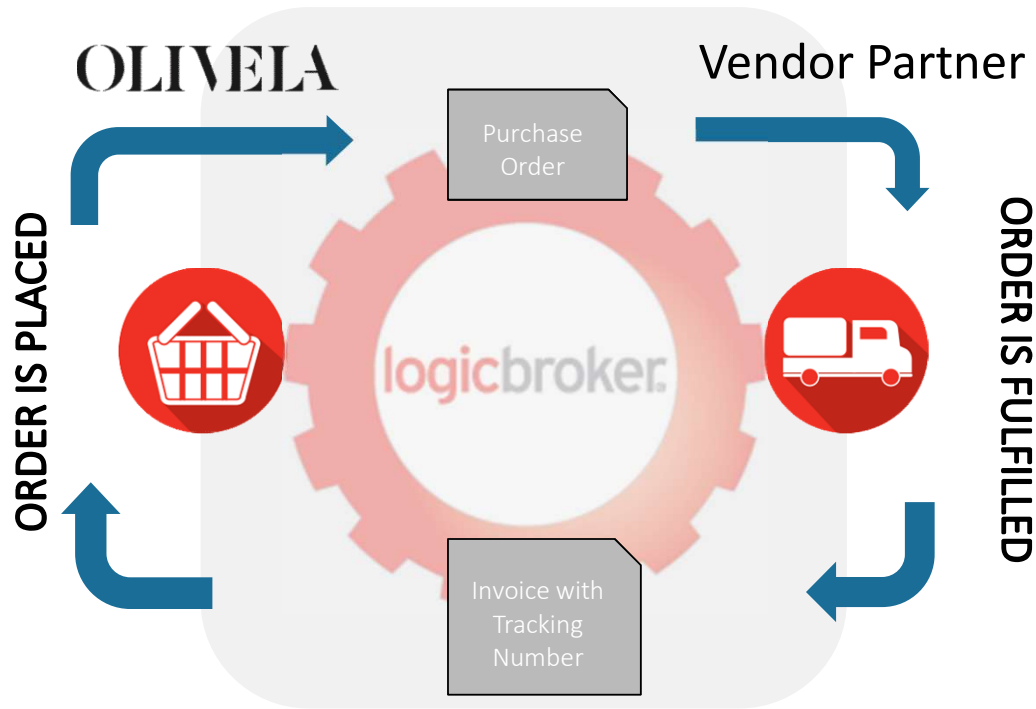
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Olivela has partnered with Logicbroker to expand it's product offering and fulfilment capabilities with an automated drop ship fulfillment process

HOW DOES IT WORK?



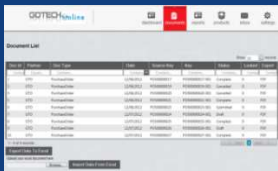
1. Olivela partners with drop ship capable vendors to collaborate on the expansion of our product assortments
2. Olivela receives orders and maintains all customer contact
3. Olivela, via the Logicbroker platform, sends purchase orders to drop ship vendors
4. Vendors then ship product directly to customers or to Olivela stock locations and confirm to Logicbroker

Note: All vendor relationships and payments are directly with Olivela

CHOOSING HOW TO CONNECT

Companies have differing capabilities when it comes to technology. To make things easier, we offer 4 different ways to connect and exchange transactions. The web-based portal only requires a browser with Internet access and a printer. EDI exchange can be supported using communications protocols of SFTP or AS2.

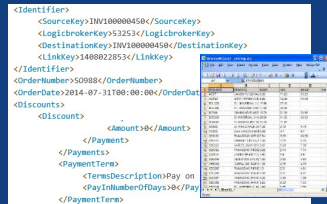
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Web Based Portal

Manually track orders and tracking information with the ability to import and export procurement data.

2



Secure FTP

Leverages CSV/XML formatted files to bulk electronically exchange order and shipping information.

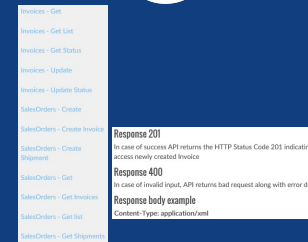
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EDI

Electronically exchange the required information without the need to rekey data.

4

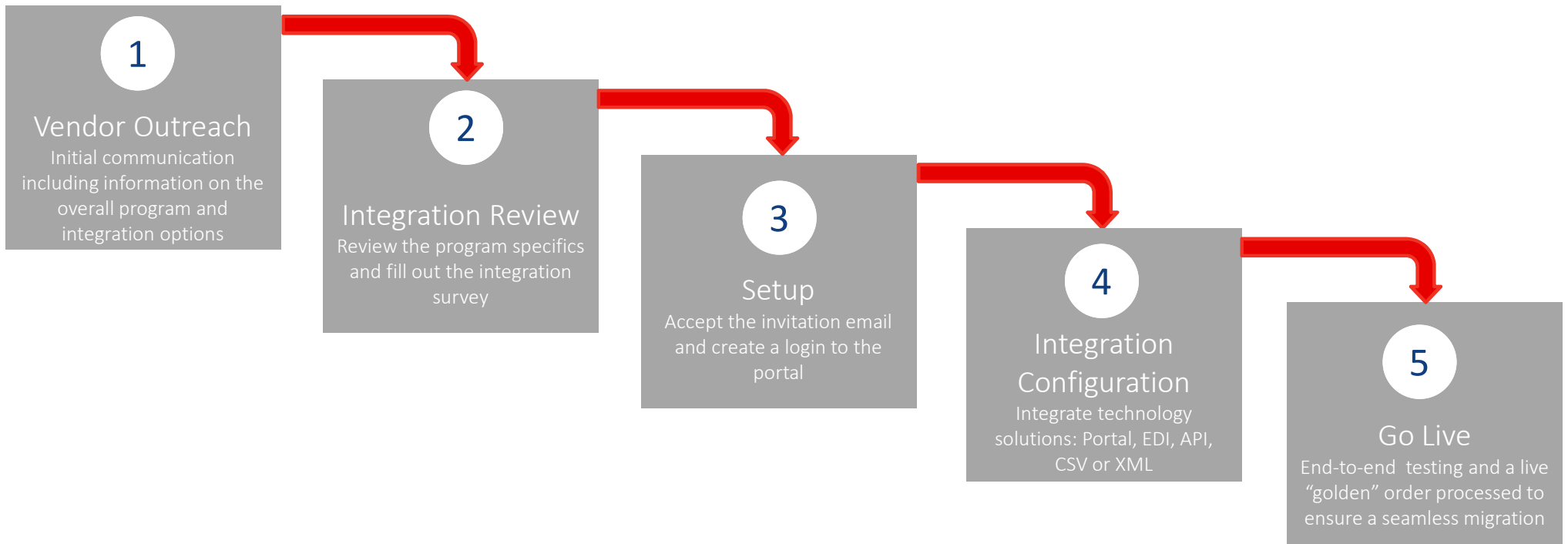


API

Provides real-time integration between the Olivela platform and your internal systems.

HOW DO I GET STARTED?

The onboarding process has been designed to be as streamlined as possible to gain speed to market, as well as minimize the number of resources required.



INVITATION REQUEST

Once you have joined the Olivela drop ship program, you will receive an email with an invitation to register on the Logicbroker platform.

The Logicbroker web portal will allow you to review all your transactions, monitor daily account activity, and fulfill all orders sent from Olivela.

You're one step closer to using Logicbroker platform

Greetings,

You have been invited to use Logicbroker platform. Here you will be able to manage all of your transactions exchanged in any format such as EDI, XML, JSON, CSV.

Before you can login we need you to verify ownership of this email address. Simply click the link below and log in to get started.

[Click Here to Sign Up](#)

If your link does not work, copy and paste this URL into your browser.

<https://portal.logicbroker.com/register/?returnurl=%2f&invitation=f7b88836-3679-e711-8110-5065f38a0a31>

Above all else, the Logicbroker Team is here to help you. If you have questions, problems, or need assistance, please email support@logicbroker.com and our world-class support team will assist you.

Thanks!
The Logicbroker Team



TRANSACTION MONITORING/EXPECTATIONS

You will receive email notifications and have visibility to exceptions from within the Logicbroker portal.

Notification Configuration

Notifications sent to gheudorfer@logicbroker.com

Information	Errors	Warnings
<input type="checkbox"/> New order	<input type="checkbox"/> SKU not found	<input type="checkbox"/> Login to external system failed
<input type="checkbox"/> New shipment	<input type="checkbox"/> Order sourcing failed	<input type="checkbox"/> Overdue acknowledgments
<input type="checkbox"/> New invoice	<input type="checkbox"/> Failed to update shipping information	<input type="checkbox"/> Overdue documents
<input type="checkbox"/> Order cancellation	<input type="checkbox"/> Tracking upload failed	<input type="checkbox"/> Overdue inventory
<input checked="" type="checkbox"/> Monitoring alert	<input type="checkbox"/> Product upload failed (Dropship360)	
<input type="checkbox"/> Daily activity summary	<input type="checkbox"/> External XML translation alert	
<input type="checkbox"/> Monthly document count	<input type="checkbox"/> Inventory error	
<input type="checkbox"/> Monthly order count		
<input type="checkbox"/> FTP activity (file upload/delete)		
<input type="checkbox"/> Unknown EDI documents		
<input type="checkbox"/> Failed document report		
<input checked="" type="checkbox"/> Inventory update report		
<input checked="" type="checkbox"/> Unmatched inventory report		
<input type="checkbox"/> Inventory activity		
<input checked="" type="checkbox"/> Document aging report		

Examples of key Notifications:

- New Orders
- Orders not acknowledged
- Orders not shipped within standard
- Failed documents

HOW DO I GET HELP?

You can find answers to frequently asked questions, EDI document specifications and samples, other integration options, and detailed documentation at <https://olivela.logicbroker.com/>

If you have additional questions, there is also a monitored email address for all Olivela Supplier questions at support@logicbroker.com.

